



DOGGIE DAYCARE POLICIES AND PROCEDURES

Daycare Times:

Monday-Friday 7:00am-6:30pm

(Saturday Daycare is open May-December 8:00am-2:00pm)

***LATE PICK-UP POLICY**

Any dog owner that arrives after 6:30pm to pick up will be charged a \$10.00 convenience fee. Although we make every attempt to accommodate schedules, Friendly Paws also has in-home pet sitting appointments that we need to tend to after hours. Daycare dogs that have not been picked up before we are closing for the evening will be placed in a kennel and can be picked up when we open the next morning. Overnight boarding charges will apply.

Collars & Leashes:

It is mandatory that all dogs wear a quick release collar to daycare. Dogs tend to use their mouths while playing and a quick release collar (collar with a clip, not a buckle) ensures your dog is not in distress while playing with another dog at any time.

Because our facility is located on a highly traveled road, **ALL DOGS MUST ARRIVE AND LEAVE ON LEASHES.** Even if your dog does not generally walk on a leash, they can be unpredictable at times, so to ensure everyone remains safe, please walk your dog to and from your car on a leash.

Unaltered Dogs:

All dogs over the age of 6 months participating in doggie daycare **MUST** be spayed or neutered. Any dog unaltered is permitted for overnight boarding, but will not be allowed to participate in group play.

Behavior Traits:

All dogs must be non-aggressive and non-food or toy protective. Friendly Paws relies on owners to verify their dogs have not harmed or shown any aggressive or threatening behavior towards any person or any other dogs. Please remember that your pet will be spending time with other pets and the safety and health of the entire group is our main concern.

Excessive Barking/Misbehavior:

In order to maintain a safe play environment for the dogs, any dog that misbehaves will be given a time-out from the daycare area. Because excessive barking can escalate the intensity of the pack dynamic and create an extremely chaotic environment for the dogs, we reserve the right to use a water spray bottles or other training aides as we feel necessary.

If your dog is displaying aggressive behavior, or is misbehaving while at daycare, we will notify you and give a conduct report at pick-up to ensure you are aware of your dog's daily activity while in our care.

Health Requirements:

It is our main concern that all dogs at Friendly Paws are in EXCELLENT health. If your dog has diarrhea or is vomiting and you are unsure of why they are sick, please DO NOT bring your dog to daycare. Often times dogs will carry a communicable virus and we want to ensure they are not bringing it to daycare to spread to other dogs.

If your dog goes to the vet and they treat him/her for a communicable condition, the dog will not be permitted to return until a veterinary certificate of good health can be presented.

It is strongly recommended that your dog receive some form of monthly topical flea treatment plan.

If your dog has been dropped off for daycare and has diarrhea or displays signs of illness, he/she will be removed from the group and will not be able to socialize with the other dogs until this problem has been resolved. Dogs with excessive diarrhea may be required to have a negative fecal and/or giardia test before being re-admitted to daycare.

*****All dogs must remain current on the Rabies, Distemper (DHLPP) and Bordetella (Kennel Cough) vaccinations – Bordetella is mandatory to be updated every 6 months.**

Bathing:

Friendly Paws offers full service bathing. If you would like us to bathe your dog before you pick them up from daycare (ask a Friendly Paws staff member for pricing), we must know during drop off, so we can plan accordingly to ensure the dog gets plenty of playtime and is bathed before your scheduled pick-up time.

Half Day Daycare/Punch Card:

If you currently have a punch card for your dog and you are only dropping off for a ½ day (4 hours or less), we must know at drop off if you do not want us to use a punch on the card and would prefer to pay the \$15.00, otherwise we will use a punch on the card which is valued at \$18.00.

Authorized Persons for Pick-Up:

If someone other than yourself or another owner of the dog is picking up from daycare, that person must either be listed on your registration form as authorized to pick-up, or we must know at drop off. ID will need to be presented by the person picking up for verification before staff can release your dog. NO EXCEPTIONS!